Guidelines for Writing Effective Tenure Evaluation Letters Faculty Development Committee Fall 2024

In preparation for writing your letter:

- Observe the candidate in the classroom (see separate handout for teaching observation guidelines.).
- Examine some of the candidate's professional materials, such as a CV, published books or articles, original creative works, and/or research presentations.
  - Especially if your field is outside that of the candidate's, schedule time for the candidate to discuss their research and/or creative works with you.
- Investigate the candidate's record of service to the institution, their profession, and the community.

Guidelines for addressing each tenure standard:

- Review the tenure standards in the Faculty Handbook before writing your letter. If you are not sure how one or more standard manifests in the candidate's field/department, talk to that faculty member's department chair.
- Your letter should clearly address the candidate's strengths and areas of improvement for each
  of the three tenure standards: Effective Teaching and Advising, Professional Expression and
  Development, and Service.

	Effective Teaching and Advising	Professional Expression and Development	Service
Elements to Consider	- Effectiveness of course delivery - Quality of course content, course development, and/or curriculum development - Effectiveness in managing multiple course sections -Recognition of teaching - Use of research and original/creative work and/or service to enhance teaching	of research and original/creative work: - Quality - Productivity - Program or focus - Sustainability - Recognition - Use of teaching and/or service to enhance research and original/creative work	Service to: - the Institution - the Profession - the Community - as a faculty mentor to tenure-earning faculty - Use of teaching and/or scholarly work to enhance service
Evidence to Support Assessment	<ul><li>Report of classroom observation</li><li>Review of syllabi</li><li>Review of instructional materials/assignments</li></ul>	- CV - Published works - Original/creative works - Presentations - Success in obtaining grant funding	- CV - Outside letters - Faculty statement

	- Supplemental	
	evidence (i.e.	
	downloads, citations,	
	etc.)	

# When writing your letter, DO:

- Refer to the Faculty Handbook for Coe's tenure standards.
- Clearly address the criteria of teaching, scholarly work, and service in your letter. Support your
  assessment of the candidate's effectiveness in each area with evidence from your preparation
  phase (above).
- Be succinct, and give concrete examples of success and/or areas of improvement.
- Take into account the candidate's improvement over time, as well as their self-awareness of their own strengths and challenges.
- Offer constructive feedback; honest critiques lend credibility to the compliments.
  - When writing constructive feedback, do not write anything that you would not feel comfortable saying directly to the instructor.
- Be consistent about referring to the candidate by their professional title (i.e. Dr. Zaius).

# When writing your letter, DO NOT:

- Refer to unsubstantiated rumors.
- Air dirty laundry or "vent."
- Comment on the candidate's personality.
- Use gendered descriptions.
- Use hyperbolic language (positive or negative).

# When to say "no" to writing an evaluation letter:

- If you lack sufficient expertise;
- If your schedule prohibits you from preparing and/or writing such a letter;
- If you feel you have undue bias (positive or negative) toward the candidate.

# Best Practices: Classroom Observations & Tenure Evaluation Letter Writing

STRUCTURED CLASSROOM OBSERVATIONS

#### **BEFORE OBSERVATION:**

- Review the course syllabus to understand course objectives and expectations
- Meet with instructor to discuss:
  - a. Objectives/assessments/learning outcomes described in syllabus
  - b. Unstated objectives what do they want to see happening in class?
  - c. Teaching methods and why they use these methods
  - d. Feelings about what's going well in class
  - e. Anything specific they would like you to pay attention to
  - f. Concerns about the class, if any
  - g. How the instructor knows the students are learning

# **DURING OBSERVATION:**

- Have specific goals and take good notes
- Be an observer, not a participant in class unless otherwise requested
- Refer to checklist on page 2 for specific things to consider during your observation

### **AFTER OBSERVATION:**

Meet with the instructor to determine:

- To what extent they feel objectives were met
- How much this class period was like a "typical" class period
- What they feel could have been better/done differently

It's highly **recommended** that you and the instructor agree that you will provide constructive feedback on what you observed to improve teaching (although not explicitly necessary to complete an evaluation).

# STRUCTURED CLASSROOM OBSERVATION CHECKLIST:

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		makes purpose of meeting/lecture clear and connects to previous content
		presents material in well-organized manner and is clear in explanations
		defines and explains unfamiliar terms and concepts
		uses clear and appropriate examples to clarify points
		focuses on the topic and instructional objectives without getting sidetracked
		is explicit about expectations for the course/lecture/assignment
Pi	RESE	NTATION:
		begins promptly and gets to work
		paces lecture/activity appropriately and adjusts pace when necessary
		uses a variety of strategies rather than lecture alone
		practices, models and supervises for safety in classroom activities
		projects voice and makes visual materials easily accessible to all learners
		maintains eye contact
IN	TERA	ACTION:
		interacts with students and solicits questions/discussion
		responds to questions or comments and provides corrective feedback when needed
		assesses whether students are comprehending the material in real time
		listens to students and engages with their verbal and nonverbal signals
		encourages student engagement with each other
		provides a respectful classroom climate by allowing students to speak freely and attempts
		to relate to students as people
		uses humor when appropriate

# Writing an Effective tenure evaluation letter

#### PREPARING:

- Complete a classroom observation
- Examine professional materials; CV, published books or articles, original creative works, research/presentations. If you work in a different field, schedule a time to discuss research and/or creative works
- Investigate record of service to Coe, to profession, and to the community

### Addressing Tenure Standards:

- Before writing your letter, review tenure standards found in the <u>Faculty Handbook</u>. If you're not sure how one or more standards relates to the instructor's field/department, talk to the department chair.
- Your letter should clearly address strengths and, where needed, areas of improvement for each of the three tenure standards: Effective Teaching and Advising, Professional Expression and Development, and Service.

	Effective Teaching and Advising	Professional Expression and Development	Service
Elements to	-Effectiveness of course	of research and	Service to:
Consider	delivery	original/creative work:	-Coe College
	-Quality of course	-Quality	-the profession
	content, development,	-Productivity	-the community
	and/or curriculum	-Program or focus	-as a faculty mentor to
	-Effectiveness in	-Sustainability	tenure-earning faculty
	managing multiple	-Recognition	
	course sections	l	
	-Recognition of	-Use of teaching and/or	-Use of teaching and/or
	teaching	service to enhance	scholarly work to
	-Use of research and	research and	enhance service
	original/creative work	original/creative work	
	and/or service to		
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Evidence to	-Report of classroom	-CV	
Support	observation	-Published works	
Evaluation	-review of syllabi	-Original/creative works	
	-review of instructional	-Presentations	
	materials		

# COMPOSING EVALUATION LETTERS BEST PRACTICES:

Refer to the Faculty Handbook for tenure standards.

- Clearly address criteria of teaching, scholarly work, and service with supporting assessment of instructor's effectiveness in each area with evidence from your research and observations.
- Give concrete examples of successes and/or areas for improvement.
- Take into account the instructor's improvement over time, as well as their self-awareness of strengths and challenges.
- Offer constructive feedback; honest critiques lend credibility to the compliments.
- Maintain a high level of professionalism.

# **AVOIDING BIAS:**

Unconscious, or implicit bias is the automatic, unintentional attribution of particular qualities to a certain social group. It is common for letters or recommendations to include unintended gender and racial biases.

- Emphasize accomplishments, not efforts, avoiding "grindstone" adjectives like *hardworking, dependable, diligent, dedicated*. These are associated with effort, not ability.
- Be careful about raising doubt, including negative language, faint praise, and irrelevancies. Ex. "Although Sarah has not done a lot of…", "He has a somewhat challenging personality." "Bright, enthusiastic; responds well to feedback." "He is active in church."
- Keep it professional: personal anecdotes or information is almost irrelevant.
- Stay away from gendered stereotypes:
  - Female/Communal adjectives: helpful, caring, compassionate, warm nurturing agreeable, tactful, sensitive.
  - Male/Agentic adjectives: confident, ambitious, accomplished, skilled, intellectual, outstanding, assertive, outspoken, independent.

### SAYING No:

If you're asked to write a Tenure Evaluation Letter, remember you have the option to say NO:

- If you lack sufficient expertise
- If your schedule prohibits you from preparing adequately
- If you feel you have undue bias (positive or negative) toward the candidate.



# LETTERS of RECOMMENDATION

# Elements of Useful Letters

# Focus on the applicant:

could include the committment and relationship of the writer to the applicant.

# Description of applicant's record:

focussed on evidence.

Evaluation of accomplishments of the applicant.

# Timely delivery:

submitting recommendation letters prior to deadlines is appreciated!

# COMMON BIASES

Unconscious, or implicit bias is the automatic, unintentional attribution of particular qualities to a certain social group. Research and analysis of recommendation letters in academia and for clincial/research faculty positions at medical schools concluded common gender biases we should be aware of when writing letters of recommendation.



# Letter Length

On average, letters for men are 16% longer than letters for women.
Letters for women are more likely to lack basic features like concrete references to the applicants record or accomplishment and how the writer knew the applicant.



# Research vs Teach

Letters for men have a greater frequency of reference to terms of praise and the status category of "research" while letters for women contain greater frequency in reference to "teaching" and "training."



# Personal vs Professional

Reference letters for women are seven times more likely to mention their personal life (almost always irrevelant for the application). Reference letters for men are more likely to include professional titles; letters for women more often refer to the applicant by first name.

#### Resources:

Trix, F. & Psenka, C. (2003) "Exploring the color of glass: Letters of recommendation for female and male medical faculty." Discourse & Society, 2003.

Madera, JM, Hebl, MR, & Martin, RC. \*Gender and Letters of Recommendation for Academia: Agentic and Communal Differences.\* Journal of Applied Psychology, 2009.

# **LETTERS of RECOMMENDATION:** Avoiding Bias



# Grindstone Adjectives

as in putting one's shoulder to the grindstone...

Letters for women are 50% more likely to include **grindstone adjectives**: hardworking, conscientious, dependable, meticulous, thorough, diligent, dedicated, and careful, associating effort with women and ability with men in professional areas.

- "I found Willams to be hard-working, thorough, and conscientious in providing all aspects of patient care."
- "She is an extremely conscientious and meticulous researcher who devotes
  the time to laboratory work and the training of graduate students in
  laboratory technique.



# Gender Stereotypes (Communal vs Agentic)

Social role theory: men are conceived to be "agentic" - aggressive, independent, self-confident and women are conceived to be "communal" - helping others, kind, maintaining relationships. Communal characteristics have been negatively associated with hiring decisions in academia.

Communal/Female: helpful, caring, compassionate, warm, nurturing, agreeable, tactful, dedicated, sensitive

Agentic/Male: confident, ambitious, accomplished, skilled, intellectual, outstanding, assertive, outspoken independent



# **Doubt Raisers**

Letters for women are twice as likely to contain "doubt raisers" as letters written for me. Doubt raisers include negative language, along with hedges, potentially negative comments, unexplained comments, faint praise, and irrelevancies.

- "Although Sarah has not done a lot of ..."
- "She has a somewhat challenging personality..."
- "It appears that her health and personal life are stable."
- · "Bright, enthusiastic; reponds well to feedback."
- · "I have every confidence that Bill will become better than average."
- · "He is active in church"

#### Resources:

Trix, F. & Psenka, C. (2003) "Exploring the color of glass: Letters of recommendation for female and male medical faculty." Discourse & Society, 2003.

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