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## Tech Talk - Coe Information Technology

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**Office Of, Information Technology** <o-computer@coe.edu>  
Reply-To: o-computer@coe.edu  
Cc: "Office-Of, Computer Services" <o-computer@coe.edu>  
Bcc: allfacultystaff@coe.edu

Sat, Aug 14, 2021 at 10:30 AM



## Welcome, Kohawks!

The Office of Information Technology is here for your technology-related needs!

We are open Monday-Friday from 8:00 AM to 4:30 PM in Lower Voorhees Hall.

**SUBMITTING A TICKET:** Click on the computer icon on [my.coe.edu](http://my.coe.edu) or [click this link](#) to submit a ticket.

**WIFI CONNECTION:** We have two student wireless networks on campus: ISE-COE and KOHAWKS. To stay connected to wifi, register your device at [mydevices.coe.edu](http://mydevices.coe.edu) for ISE-COE and [mydevices2.coe.edu](http://mydevices2.coe.edu) for KOHAWKS. For more instructions on this process, please see the [FAQ - Internet](#) document.

**IT RESOURCES:** We have a series of Frequently Asked Questions documents available on my.coe. Log into [my.coe.edu](http://my.coe.edu), click on the "Student" tab at the top of

the page, and then select “Information Technology” from the left-hand menu.

- [FAQ - Printing](#)
- [FAQ - Cable TV](#)
- [FAQ - Internet](#)
- [FAQ - Accounts \(My.Coe, Email, Moodle, etc\)](#)

**FREE MICROSOFT OFFICE PRODUCTS:** Office 365 is available for free download for all students, faculty and staff by using their [coe.edu](#) email address. This includes Word, Excel, PowerPoint, OneNote and Microsoft Teams. Go to [microsoft.com/en-us/education/products/office](#) and use your Coe email address to register. Then follow the on-screen instructions.

**MOODLE:** The link to Moodle changed this summer. Please update any of your bookmarks or saved links to [moodle.coe.edu](#). Your login information has not changed. It is your network login, which is the same credentials you use to log into any Coe computer.

**PERSONAL WIRELESS ROUTERS:** Personal wireless routers are not allowed in residence halls, but most smart TVs, gaming systems and other personal devices will connect to our system. Personal routers cause significant interference with Coe's wireless network, and are against school policy.

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[Click here to submit a Ticket](#)

## Office of Information Technology

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