REMEMBER TO CHECK YOUR COE COLLEGE EMAIL, TOO...

Now and during the time that you are a student at Coe you will receive important emails from a variety of offices on campus. We recommend checking your Coe email address at least twice per week. If you can't remember your email address, contact Information Technology at 319.399.8877 or o-computer@coe.edu.

SUMMER REMINDERS & IMPORTANT INFORMATION

WHEN WILL I RECEIVE MY FIRST BILL?

Your first bill, also known as your Student Account Statement, will be available on My Coe by mid-July. You will receive an email from the Student Accounts Office letting you know that you can log in and view your fall statement. Remember, you will be the only person who can view your student account unless you have set-up a parent/guardian account in the Coe Parent Portal. You can set up a Parent Portal account on My Coe under the "Student Tab" by using the "Grant Parent Access" form. We strongly suggest that you set up permissions if a parent or guardian will be helping you pay for college. You will not receive a paper copy of your bill.

NOTE: If you have not already, please make sure the Office of Admission receives your final high school transcript by June 15. If you have any questions, call 877.CALL.COE. If applicable, Coe will also need a copy of any college transcripts.

HOW DO COE STUDENTS PURCHASE THEIR BOOKS?

All incoming students will register for classes during New Student Orientation which begins on August 20. Once you have registered for classes, you will be able to determine what books are required under the Student Tab on My Coe. You can purchase your books at the Coe bookstore or at another vendor of your choice. The Coe Bookstore is owned by Follet. You can pay for books with a credit card, gift card or check. Books cannot be charged to your student account unless you have made special arrangements with our office.

YOUR DIRECT STAFFORD LOAN...

If you filed the Free Application for Federal Student Aid (FAFSA), we awarded you a Direct Stafford loan. You are not required to accept any of the offered loans. But, if you are going to accept the Federal Direct Stafford loan, you must sign a Master Promissory Note and complete Entrance Counseling. Funds cannot be credited to your student account until you do so. Click here to get started. If you want to decline any of your loans please complete the Financial Aid Adjustment Form or let us know by email (o-financialaid@coe.edu).

HELPFUL HINTS FOR USING MY COE (MY.COE.EDU)

My Coe is where you can view your financial aid requirements, your award letter and eventually (in Mid-July), your fall term billing statement. You will also be able to pay your bill on My Coe via CashNet.

Coe also offers the free use of CashCourse an interactive guide to managing your money.
WHAT DO YOU NEED TO TELL THE OFFICE OF FINANCIAL AID BEFORE YOU ARRIVE ON CAMPUS?

• If you will receive any outside assistance (outside scholarships, vocational rehabilitation, etc.) during the 2016-2017 academic year.
• If you want to decline a work-study award or any of the loans you are eligible to borrow.

There are two ways to notify us of this information:

1. Use the Financial Aid Adjustment Form.
2. Email us at o-financialaid@coe.edu.

WORK-STUDY IS ON MY AWARD LETTER...HOW DO I FIND A JOB?

If work study was listed on your award letter our office sent an email to your Coe email address (be sure to check your Coe email) on July 5 explaining the work study application process. In addition to updating your profile through Coe Connections the Coe College Learning Commons/Career & Life Planning Online System you will be asked to submit a brief “resume.” If you already have one be sure to update it. If not, don’t worry, we have provided you with a template. You must also complete the required payroll paperwork before you can begin working. Payroll paperwork should be completed when you check in for New-Student Orientation. You will need a driver’s license and social security card or passport to establish that you are eligible to work. You should complete the payroll deduction form (if your wages are going to be applied to your student account) or a direct deposit form if you are going to pocket your earnings. Click here to access all payroll documents.

HOW DO MY PARENTS APPLY FOR A PARENT (PLUS) LOAN?

Comprehensive information about applying for a federal PLUS loan is available on coe.edu or your parent(s) can proceed directly to the application process by logging into www.studentloans.gov and ‘Applying for a PLUS Loan.’ Results are available immediately. If the loan is approved, your parent should proceed to the PLUS Loan Master Promissory Note (MPN). If your Parent is denied the Parent Loan they can submit information about extenuating circumstances or submit an endorser (credit worthy co-signer) from www.studentloans.gov.

WHAT IS HEARTLAND CAMPUS SOLUTIONS/ECSI? WHY DID THEY SEND ME AN EMAIL?

Heartland ECSI manages our Federal Perkins, Canfield and McElroy loan process for us. If you have been awarded one of these loans (check your award letter or the award screen on my.coe.edu) you must complete a promissory note in order to borrow. Perkins promissory note emails have been sent to Coe email addresses. Canfield and McElroy will be available in mid-July. The email is sent from Heartland/ECSI and provides instructions for completion. Please note that if you are a Federal Perkins loan borrower you may not be able to authenticate your identity. If that is the case, please print out and send the original signed copy of the promissory note to the Coe College Business Office, 1220 first Avenue NE, Cedar Rapids, Iowa 52402.

You are not required to borrow loans. If we have awarded you one of these loans and you do not want to accept the loan, DO NOT complete the promissory note, instead complete the Financial Aid Adjustment form.

WHERE CAN I FIND MORE INFORMATION ABOUT THE OFFICE OF FINANCIAL AID?

The Financial Aid Handbook provides important information about your eligibility for financial aid as well as links to additional information about federal aid such as loan amounts, interest rates, repayment terms, etc. You can also find comprehensive consumer information at coe.edu.
CONTACT THE OFFICE OF FINANCIAL AID

319.399.8540 | o-financialaid@coe.edu

Office Hours
Monday-Thursday: 8:00 AM - 12:00 PM and 1:00 - 4:30 PM
Friday (Summer Hours): 8:00 AM – 12:00PM and 1:00PM - 3:00 PM
Click here for Coe College Consumer Information.